

# Proactively Managing Aviation-System Safety Risk

Recent advances in mining aviation safety data

ARMD Technical Seminar NASA Headquarters September 22, 2006

> Dr. Irving C. Statler Irving.C.Statler@nasa.gov

Dr. Ashok N. Srivastava Ashok.N.Srivastava@nasa.gov

#### The Forensic (Historic) Approach to Accident Prevention





NASA



# ... a More Prognostic Approach

- Identify
  - Monitor and compare with expectations.
  - Uncover potential hazards
- Evaluate
  - Diagnose causation
  - Quantify frequency
  - Assess severity

- Formulate
  - Consider change
  - Cost-benefit estimate
  - Assess safety risk
- Implement
  - Implement locally
  - Evaluate intervention
  - Refine
  - Implement full scale

Proactive risk management leads to decisions before an accident occurs

#### The Voluntary Aviation Safety Information-sharing Process (VASIP)



- FAA created the Voluntary Safety Information Sharing (VSIS) Aviation Rulemaking Committee (ARC) to:
  - Serve as a forum for interaction between industry representatives and FAA.
  - Provide advice to FAA on safety-information sharing.
  - Prepare recommendations for rulemaking.
- NASA built and exercised distributed national archives.

#### Status of National Archives as of end of FY'06



- DNFA Distributed National Flight Operational Quality Assurance (FOQA) Archive is fully operational
  - Total of 700,000 flights. Adding approx 100,000 flights per month.
  - From 8 participating airlines (passenger & cargo). Data from 9 aircraft fleets (22 subfleets)
- DNAA Distributed National Aviation Safety Action Program (ASAP) Archive is fully operational
  - Database is still small; only three airlines contributing data during most of '06.
  - Total of almost 10,000 reports. Adding approx 1,000 events per month.
  - From 6 participating airlines (passenger only). Data from 4 aircraft fleets
- Utilized to support a VSIS ARC Working Group in a study of Ground Proximity Warning System alerts nationally.

### **Distributed National Archives**





## New Technical Challenges



#### Enlarge

 Increase the *number of air carriers participating in the DNFA* and the DNAA by up to ten new Part 121 airlines within the next two years.

#### Expand

 Add *new sources of information* to augment insight into systemic issues in the air transportation system; e.g., add data sources from *maintenance*, *ATC*, *CAST*, *NTSB*, *the available published literature*.

#### Enhance

- Uncover system-level vulnerabilities in any of the heterogeneous (continuous digital, discrete digital, analog, and textual) aviation-safety data sources
- Acquire and fuse information extracted from very distributed, multiple, heterogeneous data sources.



#### Ashok N. Srivastava, Ph.D.

ashok@email.arc.nasa.gov

Leader: Intelligent Data Understanding Group NASA Ames Research Center



## The Data Mining Team



#### Lead Investigators

Irv Statler, Ph.D. <u>Ashok</u> N. Srivastava, Ph.D.

#### **Team Members**

Suratna Budalakoti Pat Castle Tom Ferryman, Ph.D. Dave Iverson Amy Mai Rodney Martin, Ph.D. Bryan Matthews Dawn McIntosh Matthew Otey, Ph.D. Nikunj Oza, Ph.D. Loren Rosenthal Mark Schwabacher, Ph.D. Eugene Turkov Richard Watson

David Wolpert, Ph.D.

Team Members are NASA Employees, Contractors, and Students.



## Key Programs



- Aeronautical Research Mission Directorate: Aviation Safety Program
- NASA Engineering and Safety Center
- Exploration Systems Mission Directorate Exploration Technology Development Program, ISHM Project
- Shuttle Program Wing Leading Edge Impact Detection
- Science Mission Directorate AISRP

All schematic diagrams and pictures in this presentation are publicly available on the Internet.



### Outline of Talk



Categorizing and detecting anomalies described in safety documents

Detecting anomalies in cockpit switching sequences Detecting Shuttle wing heating anomalies









### ASRS Report Excerpt



JUST PRIOR TO TOUCHDOWN, LAX TWR TOLD US TO GO AROUND BECAUSE OF THE ACFT IN FRONT OF US. BOTH THE COPLT AND I, HOWEVER, UNDERSTOOD TWR TO SAY, 'CLRED TO LAND, ACFT ON THE RWY.' SINCE THE ACFT IN FRONT OF US WAS CLR OF THE RWY AND WE BOTH MISUNDERSTOOD TWR'S RADIO CALL AND CONSIDERED IT AN ADVISORY, WE LANDED...

#### Automatic Categorization of ASRS Reports



#### **ASRS Report Extract**

Sample of 60 ASRS Anomaly Categories

Non Adherence to ATC Clearance

**Critical Equipment Problem** 

**Runway Incursion** 

Landing without a Clearance

Air Space Violation

Altitude Deviation Overshoot

Fumes

. . .

Altitude Deviation Undershoot

Ground Encounter, Less Severe

JUST PRIOR TO TOUCHDOWN, LAX TWR TOLD US TO GO AROUND BECAUSE OF THE ACFT IN FRONT OF US. BOTH THE COPLT AND I, HOWEVER, UNDERSTOOD TWR TO SAY, 'CLRED TO LAND, ACFT ON THE RWY.' SINCE THE ACFT IN FRONT OF US WAS CLR OF THE RWY AND WE BOTH MISUNDERSTOOD TWR'S RADIO CALL AND CONSIDERED IT AN ADVISORY, WE LANDED...

#### Automatic Categorization of ASRS Reports



#### **ASRS Report Excerpt**

Sample of 60 ASRS Anomaly Categories

JUST PRIOR TO TOUCHDOWN, LAX TWR TOLD US TO GO AROUND BECAUSE OF THE ACFT IN FRONT OF US. BOTH THE COPLT AND I, HOWEVER, UNDERSTOOD TWR TO SAY, 'CLRED TO LAND, ACFT ON THE RWY.' SINCE THE ACFT IN FRONT OF US WAS CLR OF THE RWY AND WE BOTH MISUNDERSTOOD TWR'S RADIO CALL AND CONSIDERED IT AN ADVISORY, WE LANDED... Non Adherence to ATC Clearance

Critical Equipment Problem

**Runway Incursion** 

Landing without a Clearance

Air Space Violation

Altitude Deviation Overshoot

Fumes

. . .

Altitude Deviation Undershoot

Ground Encounter, Less Severe

## **Classification Task**



- Automatically map safety reports into Distributed National ASAP Archive (DNAA) anomaly categories.
- New reports entering the DNAA can then be automatically categorized by the classifier.
- Comparison among Natural Language Processing (NLP), statistical methods, and Mariana, which is based on advanced data mining techniques.

#### Data Mining Approach

• Convert documents into a vector space representation "Bag of Words" matrix.

Frequency of term in document

- Learn the mappings from documents to categories.
- Typical matrix:
  - 30,000 rows
  - 40,000 dimensions

	Term 1	Term 2	Term 3			
Document 1	0	1	0	↓ 4		
Document 2	0	3	0	0		
	2	8	1	0		

## Some Classification Methods



#### Standard Methods

- Linear Discriminant Analysis
- Logistic Regression
- Neural Networks
- Decision Trees

#### Kernel Methods

- Gaussian Process Regression
- Support Vector Machines

- Some methods assume linearity.
- Some do not work well on high-dimensional data.

- Highly nonlinear methods.
- Can work very well on high-dimensional data.

## How Kernel Methods Work



Example Problem: separate the inner cloud of dots from the outer ring.



Each dot represents a point in two dimensions. Each region represents a different category.

In real text mining problems, each dot is a document that lives in a  $\sim$ 40,000 dimensional space.

## Classifications with Standard Methods

#### Logistic Regression



#### Decision Tree



#### Small Neural Network



#### Large Neural Network



## Analysis of Standard Solutions



- Linear methods may be restrictive for complex tasks.
- Some nonlinear classifiers converge to local error minima.
- Kernel classifiers can converge to the global minimum given a set of hyperparameters.



# The Support Vector Machine



- Given a set of p-dimensional data  $\{x_i\}_{i=1}^N$
- Use a possibly infinite dimensional operator  $\Phi(x_i)$  to map the data into a feature space.
- Perform linear operations in the feature space.
- Map result back to the original space.
- Can do this operation without explicitly computing







### Text Mining with SVMs



- We built 23 instances of a Support Vector Machine, each tuned to classify ASAP documents into DNAA anomaly categories with advanced noise reduction methods.
- We developed Mariana, an advanced Markov Chain Monte Carlo (MCMC) algorithm to find the best SVM hyperparameters.
- Kernel induces an infinite dimensional feature space.

$$K(x_{i}, x_{j}) = \Phi^{T}(x_{i})\Phi(x_{j}) = \exp\left[-\frac{\|x_{i} - x_{j}\|^{2}}{2\sigma^{2}}\right]$$

# Natural Language Processing

- NLP extracts and represents concepts in text documents.
- Potentially thousands of hand-crafted rules to extract meaning.
- Example: Identify reports describing "pilot fatigue"
  - Search for: 'fatigue', 'tired', 'last leg of an X day trip', 'sleepy', ...
  - If a document has any of these phrases, tag it as a 'fatigue' document.

# Comparing NLP to Data Mining

## NLP

- Very precise ulletrepresentation of concepts.
- Large hand-crafted ulletrule bases.
- manual rule building.

### Data Mining

- Very imprecise representation of concepts.
- Word frequencies.
- Very expensive due Inexpensive in terms of manual work.

The output of NLP systems can be fed into data mining algorithms to improve accuracy.



SVM beats other methods 43 out of 51 times.

#### Comparison of Mariana with Raw Text and SVM with Raw Text + NLP





## **Our Innovations**



- Mariana searches for the best SVM hyperparameters using Markov Chain Monte Carlo techniques.
- Mariana performs as well as or better than the SVM built using NLP techniques without the overhead.
- Our methods for term selection and noise reduction reduce false positive rates by as much as 30%.

# Searching for Recurring Anomalies

Enabling discovery of anomalous trends in complex aerospace systems

Research sponsored by: NASA Engineering and Safety Center



# Searching for Recurring Anomalies

- These reports *do not* have an anomaly category associated with them.
- Potentially several hundred thousand reports.
- Some systems have been around for decades.
- Enables analysis of trends of anomalies (trending).
- Can't be addressed using standard clustering techniques.
- Our systems use content-based similarity as well as statistical similarity.

#### NESC Definition of Recurring Anomalies



- Recurrent failures described in text reports.
- Problems that cross traditional system boundaries.
- Problems that have been accepted by repeated waivers.
- Discrepant conditions repeatedly accepted by routine analysis.
- Events with unknown causes.





#### **Detecting Recurring Anomalies**



1. Calculate cosine similarity between all document vectors.

b

	Term 1	Term 2	Term 3	Term 4	•••
Doc a	3	2	1	5	
Doc b	0	1	4	1	

#### **Detecting Recurring Anomalies**



2. Apply agglomerative clustering.





3. Identify referenced documents.



If d1 refers to d2 and d4, and d4 refers to d6, then d1, d2, d4, & d6 are considered a <u>recurring anomaly</u>.

NA SA

## **Detecting Recurring Anomalies**



#### 4. Identify & visualize possible recurring anomalies.



#### Testing the Recurring Anomaly Detection System (ReADS)



- Experts reviewed a subset of the Shuttle Orbiter Corrective Action Records (CARs) to identify recurring anomalies.
- We extracted 333 reports to test the performance of our system called REcurring Anomaly Detection System (ReADS).
- Of those 333 reports, the experts identified 20 recurring anomalies and ReADS identified 39 recurring anomalies.



#### Performance of ReADs



On a subset (333) of the Shuttle Orbiter Records:

58% of the records were eliminated as non-recurring anomalies (RAs) by ReADS.

12 exact matches between RAs discovered by experts and RAs discovered by ReADS.

6 previously unidentified RAs discovered by ReADS which were confirmed by experts.

1 record was identified by experts as being part of an RA and was missed by ReADS.

5% of the expert RAs were separated by ReADS into more than one RA.

8% of the ReADS RAs combined two expert RAs into a single RA.

## Our Innovations



- Enable analysis of anomaly trends using a combination of content and statistical search methods.
- ReADS is a novel tool designed especially for identifying recurring anomalies across multiple databases.
- Development of robust platform to analyze and visualize recurring anomalies.

#### Detecting Anomalies in Cockpit Switch Sequences



Enabling discovery of anomalous switching events

> Research sponsored by: NASA ARMD





## Background



- sequenceMiner analyzes large repositories of discrete sequences and identifies operationally significant anomalies.
- Learns the typically observed switching patterns directly from discrete data streams.
- This method outperforms others in terms of speed, comprehensibility, and stability, and does not require knowledge of Standard Operating Procedures.



Problems: (1) Discover Typically Observed Switching patterns given thousands of flights.

(2) Discover outlying sequences.

### Outline of Approach



- sequenceMiner discovers typically observed switching patterns using Multiple Sequence Alignment.
  - Normalized Longest Common Subsequence as a similarity measure
  - Optimized for speed. Analyzes 7400 flights in 6 minutes.
- sequenceMiner discovers:
  - Switches absent in an expected sequence position.
  - Switches inserted in an unexpected sequence position.
  - Switches that are out of order from what is expected.
- sequenceMiner describes why flights are called anomalous and provides a degree of anomalousness.

# Multiple Sequence Alignment (MSA)



- Used in bioinformatics to compare DNA sequences of organisms descended from a common ancestor.
- Can identify mutation inside a sequence by comparing it to other sequences.
- In the context of flights, these mutations are the points where a flight deviated from the norm.

#### Incorporating Operational Information

- Weighting of Switches
  - Measures its importance to flight.
  - Used during clustering and anomaly detection.
  - Sequences are identified that have more highly weighted switches out of sequence, instead of simply the number of switches out of sequence.
- Ignore order of switches within a one-minute time interval.
  - This step reduces alarms by around 30%.

## Data and Methodology



- Initial Dataset
  - 7400 flights from a single fleet and airline.
  - Recordings of 1038 primary and secondary binary switches.
  - 111 primary switches were selected from a subset of 2225 flights.
  - Landing phase to a specific destination airport.
- The 13 most anomalous flights identified by sequenceMiner were analyzed by a 747 pilot who was our expert.
  - 5 were judged to be bad data.
  - 3 were judged to be normal.
  - 5 were judged to be operationally significant anomalies.







## **Our Innovations**



- sequenceMiner is a fast and reliable system to learn typically observed switching patterns from large volumes of discrete data.
- This system outperforms other algorithms in terms of speed and reliability.
- Discovers operationally significant events such as mode-confusion and high-energy approaches.

#### Detecting Anomalies in Shuttle Systems



Enabling discovery of anomalies in continuous data streams

Research sponsored by: NASA ESMD ETDP -ISHM Program





IMS learns nominal system behavior from archived or simulated system data, automatically builds a "model" of nominal operations, and stores it in a knowledge base.



IMS real-time monitor & display informs users of degree of deviation from nominal performance. Trend analysis can detect conditions that may indicate incipient failure or required system maintenance.

# STS-107 Launch Analysis



- The IMS method can help identify subtle but meaningful changes in system behavior.
- A comparison of STS-107 ascent telemetry data to data from previous Columbia flights indicates that there may have been enough information to detect a wing-heating anomaly.

# STS-107 Ascent - IMS Analysis



- Data vectors formed from 4 temperature sensors inside the wing
- Data covered first 8 minutes of each flight (Launch to Main Engine Cut Off)
- Trained on telemetered data from 10 previous Columbia flights

#### Normalization:

 Data expressed as value relative to a reference sensor







# STS-107 Launch IMS Analysis



NASA

## Our Innovations



- The IMS system automatically learns a model for nominal behavior to detect system anomalies.
- Orca provides a flexible platform to detect anomalies in massive data sets.
- IMS is used to detect wing impacts in support of STS-121 and STS-115.
- IMS will be deployed on Console at Mission Operations Directorate, JSC.

## Conclusions



- Demonstrated transparent mining of discrete, continuous, and textual information to uncover safety anomalies.
- Enabling automated analysis of the Distributed National ASAP and FOQA Archives.
- The methods we discuss provide a comprehensive capability to monitor, detect, and analyze system anomalies.

## **Future Directions**



- Advanced methods to analyze heterogeneous data sets.
- Prognostic and diagnostic methods for aircraft and space systems.
- Potential new book on text mining (Srivastava and Sahami): A collaboration between NASA and Google.
- Text Mining Competition: Classification of ASRS reports, sponsored by NASA.
- Data Mining Consultancy: A team to provide high quality data mining support across the agency.